

**COMMUNIQUE Unsolicited calls**

**November 2022**

Board members received a fair number of enquiries from owners regarding unsolicited calls. Owners received calls from a home renovation business, and in a few instances, owners were addressed by their family name. This is somewhat disconcerting.

The Board is aware that the Canada 411 Website has a Search Engine whereby users can search by address, which may explain the calls. However, your Board takes this opportunity to remind owners of page 44 of the Owners' Handbook entitled Residents' Directory.

The section states, in part, the following: Residents are reminded that the Residents' Directory is an internal RG2 document that is strictly CONFIDENTIAL. Under no circumstances should it be shared with any outside parties. The Concierge will not give out information about any residents, even if such information has been included in the Residents' Directory.

Your Board